

Privacy Policy

Pet Fetch, the ride for pets and its employees, agents, representatives, successors, etc (referred to as "Company," "we," or "us") is committed to protecting the privacy and personal information of our customers (referred to as "you" or "your"). This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you engage our pet transportation services. By using our services, you consent to the practices described in this Privacy Policy.

1. Information We Collect:

- a. Personal Information: We may collect personal information from you, such as your name, address, email address, phone number, payment information, and any other information provided by you in connection with our services.
- b. Pet Information: We may collect information about your pet(s), including their names, breeds, ages, medical history, and any other details necessary for safe and appropriate transportation.

2. Use of Information:

- a. We use the collected information to provide and improve our services, process bookings and payments, communicate with you, and fulfill our contractual obligations.
- b. We may use your email address to send you service-related updates, promotional offers, or other communications. You can opt-out of receiving marketing emails by following the unsubscribe instructions provided in the email.

3. Disclosure of Information:

- a. We may share your personal information with third-party service providers who assist us in operating our business, such as payment processors, transportation partners, or IT service providers. These third parties are obligated to maintain the confidentiality of your information and are prohibited from using it for any other purpose.
- b. We may disclose your information to comply with applicable laws, regulations, legal processes, or enforceable governmental requests.

4. Data Security:

- a. We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.
- b. While we strive to protect your information, no method of transmission over the internet or electronic storage is 100% secure. Therefore, we cannot guarantee absolute security.

5. Data Retention:

- a. We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

6. Children's Privacy:

- a. Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us to request its deletion.

7. Third-Party Links:

a. Our website or services may contain links to third-party websites or services. We are not responsible for the privacy practices or content of those third-party websites or services. We encourage you to review their privacy policies before providing any personal information.

8. Changes to this Privacy Policy:

a. We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective upon posting the revised Privacy Policy on our website. You are encouraged to review this Privacy Policy periodically for any updates or changes.

9. Contact Us:

a. If you have any questions, concerns, or requests regarding this Privacy Policy or the use of your personal information, please contact us using the information provided below.

Pet Fetch Care

Fishers, IN 46038

Email: letsride@petfetch.care

Office: 800-857-2820

Call: (317) 918-3197

<https://www.petfetch.care>

By using our services, you acknowledge that you have read, understood, and agreed to the practices described in this Privacy Policy.

Effective Date: Date of registration

Last updated: December 2022