

Terms of Service Agreement for Pet Fetch, the ride for pets (transportation service)

This Terms of Service Agreement (the "Agreement") is entered into between **Pet Fetch, the ride for pets** and its employees, agents, representatives, successors, etc. (referred to as "Company," "we," or "us") and the customer (referred to as "Customer," "you," or "your") for the provision of pet transportation services. By engaging our services, you agree to be bound by the terms and conditions outlined in this Agreement.

1. Services Provided:

a. We will provide transportation services for your pet(s) as specified in the agreed-upon booking or contract.

B. Our services may include transportation to and from veterinary appointments, groomers, boarding facilities, airports, or other specified locations.

2. Pet Requirements:

a. You are responsible for ensuring that your pet(s) comply with all applicable laws, regulations, and requirements for transportation, including vaccinations, health certificates, and any other necessary documentation.

b. You must provide accurate and complete information about your pet(s), including any specific requirements, medications, or health conditions that we should be aware of during transportation.

3. Health and Safety:

a. We will exercise reasonable care and caution in handling and transporting your pet(s).

B. While we will take necessary precautions, you acknowledge that there are inherent risks associated with pet transportation, including accidents, injuries, illness, or loss, and we shall not be liable for such incidents.

4. Liability and Release:

a. We are not responsible for any unforeseen events, acts of nature, or circumstances beyond our control that may affect the provision of services.

b. You agree to release, indemnify, and hold us harmless from any liabilities, claims, demands, actions, costs, expenses, or damages arising from or related to the transportation of your pet(s).

5. Booking and Cancellation:

a. All bookings are subject to availability and are confirmed upon receipt of payment or a mutually agreed-upon deposit.

b. Cancellations must be made within a specified time, as outlined in our cancellation policy, to be eligible for a refund. Failure to cancel within the designated period may result in forfeiture of the booking fee or deposit.

6. Payment and Fees:

a. Payment for services rendered is due at the time of booking, unless otherwise agreed upon.

b. Additional fees, such as waiting time, tolls, parking, or other applicable charges, may be incurred, and will be communicated to you in advance or upon completion of the service.

7. Confidentiality and Privacy:

a. We respect your privacy and will handle any personal information provided by you in accordance with applicable privacy laws and our Privacy Policy.

8. Governing Law and Jurisdiction:

a. This Agreement shall be governed by and construed in accordance with the laws of the state of Indiana.

b. Any disputes arising out of or in connection with this Agreement shall be subject to the exclusive authority of the courts located in Indiana.

9. Amendments and Termination:

a. We reserve the right to modify or amend this Agreement at any time. Any changes will be communicated to you in writing or posted on our website.

b. Either party may terminate this Agreement by providing written notice to the other party, subject to any applicable cancellation policies.

Please read this Agreement carefully before engaging our services. By proceeding with the booking or use of our services, you acknowledge that you have read, understood, and agreed to be bound by the terms and conditions outlined in this Agreement.

If you have any questions or require further clarification, please contact us using the contact information provided.

Pet Fetch Care

Fishers, IN 46038

Office: 800-857-2820

Call: (317) 918-3197

<https://www.petfetch.care>